

QuickStart

1 Minimal configuration

The device connects to a computer with at least the following characteristics:

- Windows 8, 10 or 11, or MacOS
- Intel Core i3
- 4 GB RAM
- Recommended resolution: at least 1366*768
- To use a Bluetooth accessory (Blueback, BioMoov, Emy or Perifit), you need a PC running **Windows 10 or 11** equipped with a Bluetooth card, or MacOS

2 Software requirements

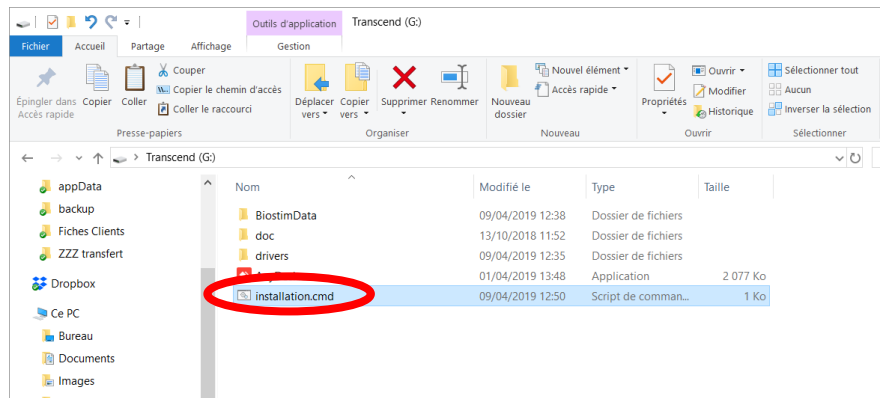
The following software must be installed on your computer:

- Java 8 64-bit version (<https://www.java.com/fr/download/>)
- FTDI Driver (installation via CDM212xxx_Setup.exe supplied with software)
- Foxit PDF Reader

If they are not already present on the computer, the installation files are available on the key in the "drivers" directory.

3 Installation

Install the program on the desktop by double-clicking on the **installation** utility (or **installation.cmd**) at the root of the key.



This operation creates a BiostimData folder in the user directory (which will contain all patient data), as well as a shortcut on the desktop.

The installation procedure for a Mac is specific. It can be found on the mazetsante.fr website, on the support page.

4 Start

Set the ON/OFF switch on the back of the unit to ON "1".
Check that the green power indicator light on the front of the unit is on.

Run the Biostim program on the PC



5 Connection check

Check that connection is established: green home button.

The **red** Home button indicates a communication problem between the PC and the device. In this case, check the following points:

- The module is powered up, and the green LED on the front panel is lit.
- The USB cable is properly connected to both the device and the PC.
- FTDI driver correctly installed (CDM212xxx_Setup.exe)

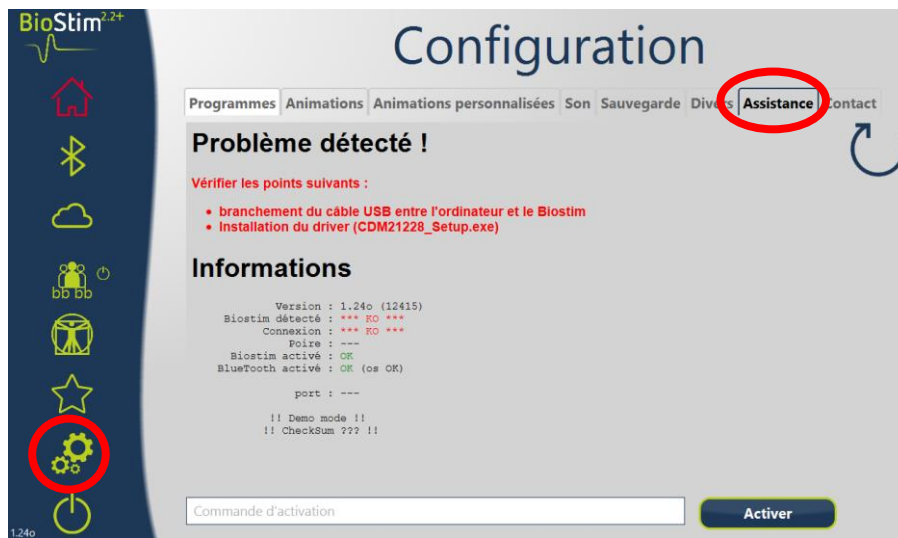


The **orange** home button indicates a problem with the emergency stop bulb:

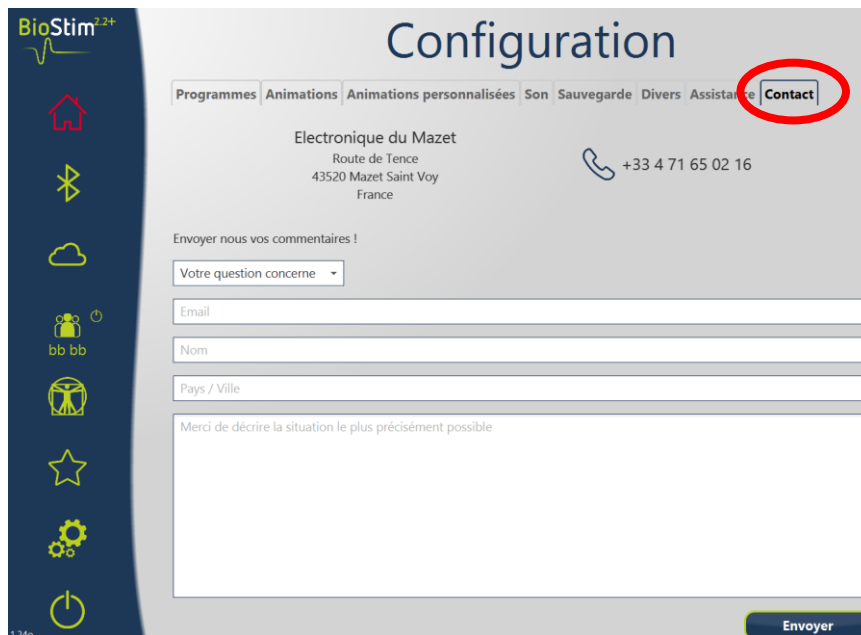
- Check that the emergency stop bulb is connected
- If the emergency stop has been activated, the biostim must be restarted (on/off switch at the rear of the unit).

6 In case of problem

Go to the Support tab on the Configuration page, and follow the advice shown in red.



If that's not enough, go to the Contact tab, where you can report problems or make suggestions by e-mail.



7 Remote control

During installation, AnyDesk software was installed on the PC. It enables you to take remote control of the PC to manage an after-sales service.

A shortcut is available on the desktop



To authorize a technician to take control, you need to give him the login and password that appear in the window after launching the software.

